WE KEEP YOU SAFE

At The Stanley Hotel Athens the Safety and wellbeing of our guests and colleagues is our top priority
Giving our guests the safety and flexibility they need:

The health and wellbeing of our guests is of top priority to us, and we’re making sure our hotel team has everything they need to keep everyone, including themselves, safe. Here at “The Stanley” the management is monitoring developments daily and are in regular contact with all relevant local authorities for Global and local country-specific requirements. Our guidelines have been supplemented with additional Covid-19 cleanliness-specific guidance, training and information, and are consistent with our own very high standards.

Bookings and flexibility:

All new bookings are flexible with a book now / pay later option for the rest of 2020.

Certifications:

The Stanley hotel is proudly certified by the National Health Protocol “Health First” and by the protocol of “Safe Restart” from TUV HELLAS (TUV NORD) following all local and global requirements.

Enhancing Cleanliness:

Our guests can have peace of mind when they stay with us- and should be as confident in our cleaning procedures as they were before Covid-19. We have a long-standing partnership with Ecolab - a world leader in hygiene and cleaning technologies and services- to ensure the safety and wellbeing of our guests. With them, we are implementing additional Covid-19 protocols and best practices – many of which we have already put in place – to reflect the advice of the World Health Organization and local public health authorities. This includes deep cleaning with high-grade disinfectants, and going forward guests can expect to see evolved procedures in every area of the hotel. These may include:
Our 5 terminals ensure distancing and Safe check in-check out process, touchless transactions and reduced contact with glass screens.

Available for all guests to use during their stay face masks, hand sanitizer and disposable gloves.

Appropriate personal protective equipment are worn by all colleagues throughout the hotel.

Enhanced health and safety certified training measures have been put in place for all colleagues, including proper equipment, social distancing awareness and case notification protocols.

Preventive measures have been distributed to all suppliers and contractors.

Significant increases in regular disinfection is conducted across all hotel areas.
Increased cleaning in place of air handling and fan coil units as well as regular maintenance and filter changes.

Increased cleaning in place of all hard surfaces throughout hotel public areas and in guest rooms – focusing on frequently used elements such as door handles, telephone, remotes and lift buttons.

Naturally ventilating rooms for at least 24hrs between guests stay, also steam devise is used.

Laundry, bedding and linens washed at sufficiently high temperatures to ensure sterilization.

Increased use of disinfection measures in place in our Health Club facility, use of can be after personal reservation with the front desk staff, limiting over crowds.

24hrs Doctor on call available (SOS Doctors) in case of suspicious symptoms.
Table distancing measures in dining outlets, both bars and pool area to ensure alignment with local requirements.

HACCP kitchen certified protocols have been further enhanced. Food & Beverage with new standards and service approach to buffets, banquets, and room service. Everything is prepared taking all proper health measures by all of our kitchen and service staff.

We look forward to welcoming you!

www.hotelstanley.gr